

## **MVI CRM Privacy Policy**

### **Effective April, 2006**

#### ***MVI Commitment to Privacy:***

***MVI CRM will never sell, rent, lease or otherwise monetize your personal information. We do not and will not violate our customer's trust.***

MVI CRM is committed to respecting your privacy and taking all reasonable efforts to protect your information. We take Privacy very seriously and post this Privacy Notice to explain our Privacy Policy and explain what we do with the personal information that we collect from our users. Please take the time to review this notice and check back as we reserve the right to update it from time to time. Any future changes made will still adhere to our policy to never use, sell, rent or otherwise disclose the information given by a user in a personally identifiable manner.

#### **Keeping your information secure?**

MVI CRM uses reasonable efforts to protect your information including a secure, encrypted connection (SSL connection) on all pages where you transmit personal data to us. Whenever you access any of your account pages or change any of your user information, it is done over an SSL connection to MVI CRM. All data transfer to or from will be done over a SSL connection using a current certificate.

#### **What we collect and why?**

MVI CRM will make possible contact management for all of our Account Holders. Upon signing with MVI CRM, you have the option to provide your name, billing address, password, and login id. At sign up you also create your own login id and password that is known only to you and MVI CRM. MVI CRM strongly discourages the sharing of your login id and password with anyone. You, the Account Holder, are responsible for the safety and security of your login id and password. Any information you or anyone with your login id and password upload into MVI CRM in the form of files, contact information, industry knowledge, maps, financial information, remains your sole and exclusive property. Please note that this information is subject to the MVI CRM Terms of Service which may be found at this link: <http://www.mvicrm/terms.html>

#### **Who sees your personal information?**

Only MVI CRM employees trained in our security processes with managerial oversight would ever have access to your personal information defined as Name, Billing Address, Login ID and Password. Our employee's other than accounting personnel will not have access to your credit card information. Primarily this information is accessed to provide customer service and resolve any issues that may arise. We may use contractors to help us provide some of the services at our site. If we need to disclose personal information for them to provide the services, it is with the requirement that the information is kept confidential and is used only for those services. These contractors or vendors are bound to adhere to our Privacy Policy and all of the restrictions on MVI CRM information pertain to them as well.

#### **Privacy with MVI CRM**

MVI CRM will never ask for your login id, password or any other personal information in an unsolicited phone call, email or letter. Should any one contact you requesting such information, please contact MVI CRM directly via email at: [SUPPORT@MVI CRM](mailto:SUPPORT@MVI CRM). Any contact with MVI

CRM customer service in which personal information is exchanged with a customer service representative will be used only for the purpose of satisfying that request. Any personal information you provide will not be recorded or used for any reason beyond that of the stated request without your consent.

## Privacy with our advertisers

MVI CRM contains links to various other sites. Each of these sites has a privacy policy that may differ from that of MVI CRM. The privacy practices of other websites linked to MVI CRM are not covered by this privacy policy. MVI CRM will not disclose any of the personal information supplied upon registration to any other third party except as expressly mentioned in this Notice. This information will not be released by MVI CRM to other parties unless required by law.

## Email Policy

MVI CRM does not support spamming by our Account Holders and we explicitly prohibit it in our Terms of Service. If you would like to report an incident of spamming, Please contact [support@MVICRM.com](mailto:support@MVICRM.com). We will investigate and take suitable action at our discretion. PipelineDeal.com does advertise via email from time to time. Any email Full Spectrum CRM sends will fully comply with the CAN-SPAM Act.

## Cookies Are Used

Cookies are small text files that a web site can write to your computer. We may use cookies to identify you and allow you to log in once to Full Spectrum CRM and shop without having to log in again..

## Your Responsibilities

It is the Account Holder's responsibility to update and maintain accurate contact information in their account. You can make changes by visiting your Account Page and entering updates/corrections.

We will post all changes to this Privacy Notice here at our site. Please check for revisions when you visit our site again so that you will always be aware of our policies and any changes that might occur.